

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	)	CERTIFICATE OF EFS-WEB FILING
	)	
NORMAN VICTOR STENNING	)	I hereby certify that this correspondence is being
	)	filed via EFS-WEB on this 4th day of March 2011.
Application No. 10/585,697	)	
	)	
Filing Date: April 27, 2007	)	
	)	
Group Art Unit: 3689	)	<u>Aleshia Prange</u> March 4, 2011
Examiner: Michael J. Fisher	)	Aleshia Prange Date
	)	
A QUEUE MANAGEMENT SYSTEM	)	
AND METHOD	)	
	)	
Attorney Docket No: 4295-00023	)	
	)	

AMENDMENT

Mail Stop: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 5, 2010, a two-month extension of time with fees attached hereby requested, please enter the following in the above-identified application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 9 of this paper.